Hope takes flight...
The Butterfly Effect:
Even a seemingly insignificant act of kindness and caring can lead to unimaginable positive change in the world around us.

“Be the change you want to see.”

~Ghandi
Governance & Leadership

(From left): SallyAnn Silfies, Harold Johnson, President, Diana Slade, Travis Weaver, Adam Pippin, Sarah Carter, Vice President, James Paradis, John Case, Judy Siler, Matthew Garcia, Keith Clark, Treasurer

Not pictured: Carlotta Gladding, Secretary, Sharon Ayer, Nancy Birge, Michael Davidson

(From left):

**Warren Sergeant**, MIS Program Director

**Will Shakespeare**, Children, Youth, and Families Program Director

**Paul Boutin, M.D.**, Medical Director

**Emily Mastaler**, Chief Operating Officer

**George Karabakakis, Ph.D.**, Chief Executive Officer

**Edmund H. Moore, IV**, Chief Financial Officer

**Kate Lamphere**, Interim Adult Mental Health & Addiction Services Director

**G. Roland Ransom**, Chief Human Resources Officer

**Theresa Earle**, Director of Developmental Services

Senior Leadership Team
From the CEO

Dear Staff, Board Members, and Friends of HCRS,

As I look back over the past year and consider our accomplishments, I am pleased at how much we have achieved.

We have supported staff with a range of outstanding benefits, wellness initiatives, and opened up lines of communication. We also received the 2016 Governor’s Excellence in Workplace Wellness award.

We successfully achieved Joint Commission re-accreditation representing the Gold Standard of quality in health care services - something we are very proud of.

We have supported our clients with a range of creative and innovative programs such as In-SHAPE - a health promotion program recognizing the importance and impact of a healthy body on the mind and spirit. We have expanded a number of programs including the Police Social Worker, Intensive Family Based Services, Primary Pediatric Care Integration, and Supportive Housing programs. We have recommitted to person-centered care and peer support services. We have also faced financial challenges and have taken extra care to do what is necessary to remain financially stable despite statewide funding challenges.

As we journey forward into our 50th year, we envision a community where people are inspired, empowered, and supported to lead healthy and meaningful lives. We are here to create a community both within HCRS and across Windham and Windsor counties where every one contributes to empowering others to live a life of value with self respect and dignity. Our vision is realized through the compassion, creativity, and advocacy of our staff and the courage and determination of those we serve, their families, and their supporters.

They say the beating of the wings of a butterfly in South America can affect the weather in Central Park. Just imagine the power of one act of kindness, one person rediscovering their voice and a sense of hope leading to a life with meaning and purpose. Let’s multiply that by the thousands we serve. The lives we change and reclaim, the impact we have on so many is a source of inspiration for me.

With gratitude, I thank our staff, our Board, and those we serve. I give particular thanks to our outgoing Board President, Red Johnson, who has dedicatedly served on our Board or a Board Committee since 2000.

~ George Karabakakis, CEO

From the Board President

On Behalf of the Board of Directors of HCRS and our Staff,

The people we have served across our communities come to us with many challenges. They may be dealing with a range of mental health, substance abuse, and developmental disability issues, they may be homeless, unemployed, dealing with poverty and chronic health conditions. HCRS has been the safety net for our communities. We provide services that are a fundamental part of the well being of our communities and make a difference to thousands of individuals and their families every day.

We are pleased to report that once again The Joint Commission has accredited HCRS. The Joint Commission is a national, independent organization which conducts an extensive on site evaluation in order to accredit organizations. Services and operations are reviewed every three years to ensure that quality standards are met. Congratulations to all our staff, team leaders, and our Senior Leadership Team on this accomplishment.

Recently the national media has been focused on law enforcement and how individuals with mental issues are approached, physically detained, and arrested. There is a move to educate and train law enforcement personnel in this regard. HCRS has been a leader in collaborative relationships with law enforcement agencies in Windsor and Windham counties. HCRS currently has five police social work staff co-located within the local police departments (four are staffed full-time). The police social work staff effectively guide people with mental health issues away from the criminal justice system and towards appropriate services within HCRS and other community providers. This is but one of many innovative programs that HCRS has developed to address the needs of our community.

This year, we have initiated organizational changes to improve productivity and reduce expenses. Human Resources has launched several wellness programs to improve staff health and awareness and help to reduce health care expenses.

In closing, I want to thank those members of the Board whose terms are expiring – Nancy Birge, Carlotta Gladling, and Greg Kennedy – all of whom have served HCRS so well during their tenure on the Board and various Board committees. We sincerely appreciate their dedication to the mission of HCRS and wish them well with their new endeavors.

~Harold (Red) Johnson, Board President
HCRS Services

HCRS UTILIZES A VARIETY OF CROSS-PROGRAM APPROACHES, EACH DESIGNED TO MEET THE NEEDS OF INDIVIDUALS AND FAMILIES IN OUR COMMUNITIES:

COMMUNITY OUTREACH
Mental health, behavioral, and substance abuse issues affect all of our citizens from the youngest to the oldest. HCRS case managers, including those in Intensive Family Based Services, Adult Services, Eldercare, Peer Support Services, and Interagency Community Supports, engage clients in their homes and communities to provide creative, recovery-oriented services which may include supportive counseling, problem-solving, behavior management, or skills coaching. Community outreach staff meet people where they are, with compassion and hope, to help them effectively navigate the system of services.

CLINICAL SERVICES
HCRS offers comprehensive, integrated services for individuals who are experiencing difficulties in their lives resulting from mental health issues and/or their use of substances. Experienced, licensed clinicians provide education, assessment, psychotherapeutic outpatient counseling, intensive outpatient treatment for substance abuse issues, and referral services for adults, youth, and families. In a respectful and confidential manner, our staff seek to engage clients in setting their own treatment goals and providing the support to meet them. Staff psychiatrists and nurses provide evaluations, medication management, and consultation when appropriate.

HELPING CHILDREN AND YOUTH
HCRS provides comprehensive support to children, youth, and families who are experiencing difficulty in their mood, behavior, family relationships, and developmental needs. Services are strength based, individualized, family centered, and connected to a community system of care. We provide services to children and families in their home, in schools, at community agencies, and within our office locations. HCRS utilizes a multi-disciplinary team including child psychiatrists, clinicians, case managers, behavioral specialists, community outreach specialists, and respite supports to help children, youth, and families cope with a multitude of challenges in order that children and youth in our communities may develop to their full potential.

EMERGENCY RESPONSE
HCRS provides a 24-hour, rapid response crisis hotline, as well as comprehensive crisis evaluations on a 24/7 basis. We are an integral part of our communities’ response to crises through mobile outreach; we respond to four community hospitals and work closely with law enforcement and we work closely with them throughout our region to support people to obtain the help they need. Our Crisis Care Centers shorten client wait times for crisis services and ease the burden on the local Emergency Room so people can access services more efficiently.

EMPLOYMENT SERVICES
HCRS provides employment services for individuals with serious mental illness or developmental disabilities as well as at-risk youth. Employment specialists work as part of a treatment team to assess the client’s goals and interests and to help match the skills of the client with available jobs. Staff work closely with employers and community partners and provide supports at the workplace to ensure success.

RESIDENTIAL/SUPPORTIVE HOUSING
HCRS offers a variety of residential living opportunities for its clientele who are unable to continue living with their natural family or need supported housing options. HCRS provides supported housing, shared living provider homes, therapeutic community residences, and crisis stabilization for individuals with developmental disabilities or serious mental illness. In addition, our Children’s Mental Health Program coordinates out-of-home respite opportunities for families in need.

Individualized residential placements are an important asset in assisting those we serve with life skills development, progress towards self-sufficiency, and connection to community resources. These placements represent an ongoing success story for HCRS.

WORKING WITH OUR COMMUNITIES
HCRS recognizes that collaborations and partnerships are the cornerstone of an effective and comprehensive service delivery system. Our staff are embedded in community resource centers, hospitals, primary care offices, shelters, parent child centers, and throughout the community. To best meet the needs of our clients, HCRS collaborates with over 60 community organizations.
One of the primary goals of HCRS’ DS program is to ensure that clients have a voice and are given opportunities to achieve their own goals.

One such client approached her HCRS team and gave voice to a new dream - “I’m an adult. I want to do things on my own.” So a change was set in motion. Staff arranged for her to live with a Shared Living Provider and she liked it! While this is a recent transition from living with family, she is already experiencing greater independence and achieving some of her goals and dreams.

With support from her Shared Living Provider and her team at HCRS, she is cooking new and healthier recipes, exercising, and going camping for the first time. Advocating for herself with a truly supportive and collaborative team has resulted in a transformation!

“I love working so much. Thank you for getting me this job. I was so unhappy being home all the time, but now I am so happy.”

~DS Employment Services client

Supporting independence...

...and helping clients to identify and reach their goals.

97% clients report “services are making a difference”
5% increase in client satisfaction
84% DS employment clients who found jobs
87% stable home environment
$197,979 SSI savings through employment program
538 clients served

Partners:
- Brattleboro Buddy Walk
- Brattleboro Retreat
- Families First
- Lincoln Street, Inc.
- New England Youth Theatre
- Office of Public Guardian
- Special Olympics Vermont
- Springfield Hospital
- Springfield Supervisory Union
- Vermont Department of Aging & Independent Living
- Vocational Rehabilitation
- Windham Southesat Supervisory Union
- Windham Northeast Supervisory Union
- Windham Central Supervisory Union
- Windsor Southeast Supervisory Union
- Zack’s Place

MEASURING IMPACT

84% DS employment clients who found jobs
5% increase in client satisfaction
97% clients report “services are making a difference”
87% stable home environment
$197,979 SSI savings through employment program
538 clients served
MEASURING IMPACT

"I like that my son has someone other than myself and his other parent to talk to. I feel as if it opens up doors for him to be able to express his feelings without fear of hurting feelings, etc."

~Client’s family member

97% clients report “services are making a difference”

100% staff trained in trauma informed care

240 summer program participants

95% living in a family setting

20 schools with embedded HCRS staff

1606 clients served

99,432 hours of service

110% JOBS program for youth exceeds Voc Rehab goal

A 15-year old youth named “Jeff” started receiving services at HCRS after two stays in inpatient psychiatric settings. He was experiencing anxiety as well as depression, suicidal thoughts, and difficulties interacting with people. Jeff lives with his mother and had experienced childhood trauma. His mother was struggling to provide Jeff with a stable home situation along with her own mental illness. HCRS was able to provide Jeff and his mom with Intensive Family Based Services to include trauma-focused therapy. This led to connecting mom with Adult service providers at HCRS.

A year later, Jeff is discharging from therapy having made tremendous gains. He attends school regularly, reports no depression, and is able to implement coping skills to overcome his feelings of anxiety. The relationship between Jeff and his mother has made a significant improvement and they now live in a stable home environment.

“This place has saved my life, and I’m grateful for these people.”

~Client

"HCRS helped me beyond explanation.”

~Client
A woman in her 30’s named “Sarah” was homeless and experiencing severe anxiety. As a result, she was in and out of psychiatric hospitals, continually utilizing community resources, and coming into contact with law enforcement.

Sarah reached out to our Crisis Services for help. Professionally trained crisis staff met with Sarah and assessed her needs. They quickly connected Sarah with HCRS’ Adult Program services, providing her with needed therapy and case management.

In collaboration with the Windham and Windsor Housing Trust, staff were able to locate a one-bedroom apartment for Sarah along with the support she needed to maintain that housing, which has gone a long way towards reducing her anxiety. Her ongoing therapy and community based supports have been instrumental in helping her to learn skills to manage other life stressors. Sarah now feels healthy and supported for the first time in many years.
Following numerous DUI arrests, "Adam" came into HCRS’ DUI Treatment Docket program in 2013. He spent just under three years in the program; a time that was riddled with struggles.

Adam’s challenges included substance use, untreated mental health issues, a precarious financial situation, limited employment, and a very volatile relationship with his ex-wife involving a custody battle for their son. Despite all this, Adam was determined to get his life back on track.

Through regular therapy, Adam was able to work on some deep rooted issues and beliefs. He was able to start trusting in others and, most importantly, himself, Adam now lives a life that is productive and meaningful. He is free of all substances. He has a full-time job, is in a healthy, supportive relationship, and sees his son regularly.

---

MEASURING IMPACT

“It [PSW Program] is the greatest thing that has ever been created as far as I am concerned. They take the burden off the police officer, who investigates criminal offenses, and give us another avenue to travel”

Police Chief Ron Lake

~ Police Chief Ron Lake

- 8 successfully completed the Sparrow Program
- 100% DUI treatment docket clients have not recidivated
- 88% Sparrow clients without further charges
- 8 individuals supported by Police Social Work Program
- 1131 successfully completed the DUI Treatment Program since 2014

"I am looking forward to getting back on track.”

~ Client

Offering a bridge between community mental health, law enforcement, and the Department of Corrections

Criminal Justice Programs

- Police Social Work Program
- Sparrow Program
- DUI Treatment Docket

Partners:
- Court Administrator’s Office
- Bellows Falls Police Department
- Brattleboro Police Department
- Hartford Police Department
- Public Defenders
- Springfield Police Department
- Vermont Department of Corrections
- Vermont State’s Attorneys Office
- Windham District & Superior Courts
- Windsor District & Superior Courts
- Windsor Police Department

88% Sparrow clients without further charges
1131 individuals supported by Police Social Work Program
8 successfully completed the DUI Treatment Program since 2014
Our 24-hour Emergency line received a call from the local police department. They were requesting mobile response to a standoff involving multiple police officers and a suicidal man named “Tom.”

Tom was locked in his home refusing to come out or talk with police about his concerns. Tom’s mother and sister had gone to the police department after they had received a number of concerning text messages from him reporting he was “going to kill himself, had nothing to live for.” The police were concerned that Tom would kill himself before they could get to him.

Two of our professionally trained Crisis staff went to the home. The staff were able to speak with Tom, offer support, and encourage him to engage with them. Fortunately for everyone involved, their efforts were successful and they were able to get Tom the help he so desperately needed.

“I really appreciate the time that staff spend listening to me.”

—Emergency Services Client

372 diverted from the ER

1515 crisis situations

370 diverted from hospitalization

$8.6 million estimated savings from psychiatric settings

927 individuals served

5 local police departments with co-located HCRS staff

“I [HCRS staff] does a really great job of putting my situation/challenges into perspective.”

—Client

24/7 We’re always here for you...

Partners:

- Brattleboro Memorial Hospital
- Brattleboro Retreat
- Grace Cottage Hospital
- Mount Ascutney Hospital
- Municipal Police of Windsor and Windham Counties
- Springfield Hospital
- VA Medical Center
- Vermont State Police
- Windham Center for Psychiatric Care
- Windham County Sheriff’s Department
- Windsor County Sheriff’s Department

MEASURING IMPACT

1515 crisis situations

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“I [HCRS staff] does a really great job of putting my situation/challenges into perspective.”

—Client
MEASURING IMPACT OF 2015-2016 SCHOOL YEAR

“Well I haven’t gotten in a fight and the staff really helps with slowing that down, and if they see it coming on, then stopping it real quick. That is pretty helpful.”

~Kindle Farm Student

Kindle Farm School works hard to prepare students for their future in our transitional programs. We either prepare our students to go back to their sending schools and transition to the least strict school environment possible or we prepare them to enter their adult life with the academic, social and emotional skills to be successful in their relationships, homes, communities and jobs.

“Sam” has made such behavioral progress both at Kindle Farm and in the community that he has begun a transition plan back into the public school environment. Silas is taking a morning class at the neighboring public school in order to practice coping skills with public school norms such as traditional public school ratios and homework demands. Because he is so motivated, he is taking a high preference meteorology class with upper level students. Kindle Farm is able to support homework requirements and stay involved in any emotional struggles that may arise.

“Since I have come here, it has taught me to let things roll off my back and new strategies to behave better like taking breaks. I even take breaks at home.”

~Kindle Farm Student

Partners:
- Bennington-Rutland Supervisory Union
- Hartford School District
- New Chapter, Inc.
- Sacred Seeds
- SAU #6
- SAU #29
- SAU #43
- SAU #60
- SAU #92
- SAU #93
- SAU #94
- Southwest Vermont Supervisory Union
- Springfield School District
- Two Rivers School District
- United Plant Savers
- Vermont Food Bank
- Vermont Independent School Association
- Windham Central Supervisory Union
- Windham Northeast Supervisory Union
- Windham Southwest Supervisory Union
- Windsor Southeast Supervisory Union

Every kid deserves a chance
HCRS has enjoyed many effective collaborations with individuals and organizations in our communities. These partnerships involve recognizing the unique qualities and strengths of each partner. Each year, we honor a community partner who exemplifies this type of collaboration.

Brattleboro Memorial Hospital has been a remarkable partner with HCRS working on projects from prevention to emergency treatment. We have partnered with Brattleboro Memorial Hospital as part of the Blueprint for Health’s Community Health Team. HCRS contracted staff provide health coaching and home-based behavioral health services through this program. We have faced many challenges with individuals “stuck in the ER” and have found creative ways to effectively communicate and coordinate services for those individuals.

We have developed a successful integrated approach with Just So Pediatrics, led by Dr. Valerie Rooney, by co-locating one of our HCRS Children’s Clinicians at this practice to support children and families getting connected to our services. There has been great interest at Brattleboro Memorial Hospital’s primary care practices to build upon this successful model. The leadership and staff of the ER have been dedicated to working with HCRS to find creative ways to address the systemic challenges we all face in supporting individuals “stuck in the ER.” We are now looking at incorporating integrated peer support services into the ER to further support people in crisis.

The dedicated leadership of Steve Gordon, Dr. McGraw, Dr. Terwilliger, Brian Richardson, Dr. Rooney, Michelle Rowland, and Wendy Cornwell and their teams has exemplified Brattleboro Memorial Hospital’s commitment to creative collaboration, honest conversations, and an unswerving dedication to partnership. These are just some of the reasons we are awarding Brattleboro Memorial Hospital and Steve Gordon, CEO, with our 2016 Community Partnership Award.

Much is written about the need for balance between work and family. HCRS very much appreciates the need to have that balance and this year we wanted to recognize both our employees and their families at our first annual Employee and Family Recognition Day at Killington Adventure Center. It was a time to finally meet family members who up until that day were simply names, stories and maybe a picture on a desk or on an iPhone. Employees and their families gave a big thumbs up to the day and a vote to “let’s do it again next year.” We also included families in with staff to participate in Vermont’s Green Up Day.
Recognizing Staff

ENCORE AWARDS

The Encore Award is the top award given as the culmination of our annual employee recognition program titled "Cause for Applause." This is an agency-wide, employee driven program in which any employee can recognize another employee who demonstrates one of HCRS’ Guiding Values (Creativity, Integrity, Passion, Quality, Trust, Teamwork, and Wisdom). The Cause for Applause Program was developed in 2008 and has totaled an impressive 6,697 recognitions to date.

On a quarterly basis, a committee of employees reads all Cause for Applause awards sent during the previous three months and selects up to five employees anonymously who they feel went well above and beyond in demonstrating one or more of our Guiding Values. The winning entries receiving a Standing Ovation award.

The final and top Awards are the Encore Awards which are presented to up to six employees annually. These award winners are selected anonymously by a committee of employees and the Senior Leadership Team.

Congratulations to these five staff on their selection for a 2016 Encore Award!

Dylan Devlin
Assistant DS Director

Gerda Lenselink
School-Based Area Manager

Heather Marquez
Case Manager I

Kristen Neuf
Community Support Specialist

Alexandra Sackett
Shift Leader Supervisor

SERVICE AWARDS

15 YEARS
Sueann Brown
Residential Specialist

Angela Fraser
Crisis Intervention Specialist

Susanae Glovacki
Childrens Clinician II

Nanci Nelson
Case Manager II

Lisa Northup
Administrative Assistant

Andrew Painter
Kindle Farm Para-Professional Clinician II

Ingrid Sell
Children, Youth, & Families Program Director

William Shakespeare

10 YEARS
Lisa Aubrey
Respite Provider

Dawn Blom
Access Coordinator

Michelle Emery
Therapeutic Activities Coordinator

Roger Guest
Clinician II

Elizabeth Hall
Case Manager I

Zachary Husband
Behavioral Interventionist

Dianne Langona
Clinician II

G. Roland Ransom
Chief Human Resources Officer

Mary Rasco
Respite Provider

Heidi Spaulding
Case Manager II

Sarah Taylor
Crisis Intervention Specialist

Johanne Vance
Assistant HR Director

390 combined years of service

5 YEARS
Linda Batchelder
Respite Provider

Elizabeth Bianchi
School-Based Program Area Manager

Cynthia Dale
School-Based Program Area Manager

Douglas Francis
School-Based Clinician II

Heather Fullam
Community Outreach Specialist

Timothy Gagner
Employment Specialist

Kayla P Gendreau
Shift Leader Supervisor

Heather Koledo
Adult Area Manager

Lori Lintner
DS Adult Services Manager

Lori Macie
School-Based Clinician II

Charlene Phillips
Residential Specialist

Nelson Ramirez
Respite Provider

Crystal Richter
Service Coordinator Supervisor

Michael Schneller
Employment Specialist

Kelly Selmer
Residential Specialist I

Corey Wilkinson
Program Development Manager

Deborah Wiktus
Greater Falls Prevention Coalition Outreach Coordinator

Amy Carrier
Administrative Assistant

Todd C. Roach
Kindle Farm School Leadership Team/ Teacher

Christine Wallace
Team Leader II

20 YEARS

Tap: Cause for Applause Recognitions in FY16

20 combined years of service
By the Numbers

Statistics

NUMBER OF INDIVIDUALS SERVED IN FY 2016, BY TOWN

<table>
<thead>
<tr>
<th>Town</th>
<th>Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Athens</td>
<td>14</td>
</tr>
<tr>
<td>Bethel</td>
<td>14</td>
</tr>
<tr>
<td>Brattleboro</td>
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<tr>
<td>Bridgewater</td>
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<tr>
<td>Cavendish</td>
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<tr>
<td>Chester</td>
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<td>Dover</td>
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<td>Dummerston</td>
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<td>Grafton</td>
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<td>Halifax</td>
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<td>Rockingham</td>
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<td>Royalton</td>
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<td>Sharon</td>
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<td>Springfield</td>
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<td>Weathersfield</td>
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<tr>
<td>Westminster</td>
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</table>

NUMBER OF INDIVIDUALS SERVED BY PROGRAM

<table>
<thead>
<tr>
<th>Program</th>
<th>Individuals</th>
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<td>Adult Outpatient</td>
<td>1,435</td>
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<tr>
<td>Children, Youth, &amp; Families</td>
<td>1,606</td>
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<tr>
<td>Community Rehabilitation &amp;</td>
<td>423</td>
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<tr>
<td>Treatment Program</td>
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<tr>
<td>Developmental Services</td>
<td>538</td>
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<tr>
<td>Emergency Services</td>
<td>927</td>
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<tr>
<td>Substance Abuse Program</td>
<td>424</td>
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<td>Adult Outpatient 27%</td>
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<tr>
<td>Children, Youth &amp; Families 30%</td>
<td></td>
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<tr>
<td>CRT 8%</td>
<td></td>
</tr>
<tr>
<td>DB 10%</td>
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</tr>
<tr>
<td>Emergency Services 17%</td>
<td></td>
</tr>
</tbody>
</table>

"I have a great support network here and feel special I can experience this. Thank you staff!! My life is much better since I started coming here."

~Client

Financial Report

FISCAL YEAR 2017 - ANNUAL BUDGET

REVENUE BY SOURCE

- Outpatient Medicaid Fees: $9,714,673
- Developmental Disabilities Medicaid Waiver: $15,380,000
- CRT Medicaid Case Rate: $5,854,641
- State Grants & Contracts: $10,144,166
- Other Patient Fees: $3,352,515
- Other Funding: $3,942,022
- Total Revenue: $48,388,017

EXPENSES

- Clinical Programs: Salaries & Fringe: $24,016,489
- Clinical Programs Contracts: $15,431,649
- Administration Salaries & Fringe: $2,757,793
- Operating & Program: $3,277,913
- Travel: $1,013,865
- Facilities: $1,890,308
- Total Expenses: $48,388,017
- Net Surplus (Loss): $
Donors - Thank You

Patrons ($1,000+)
- Paul Boutin, M.D.
- Peter Brock
- Counseling Service of Addison County
- Michael & Rachel Davidson
- Downs Rachlin Martin PLLC
- Glad Rags Sales, Inc.
- George Karabakakis, Ph.D.
- Knights of Columbus
- Mascoma Savings Bank
- New Chapter, Inc.
- People’s United Bank
- The Richards Group
- SoVerNet Communications
- The Vermont Community Foundation
- Vermont Federation of Families for Children’s Mental Health

Supporters ($500 - $999)
- CIGNA Health & Life Insurance Company
- CoreSource, Inc.
- Melissa Cunningham
- Greg & Rita Kennedy
- Richard Marasa, M.D.
- Pareto Captive Services
- Red House Press Corporation
- Matilda B.R. White, in memory of Clevie White
- Young’s Furniture & Appliances

Friends ($100 - $250)
- Anonymous
- The Abbey Group
- Mary Stewart Baird, in memory of Perry Cossart Baird, M.D.
- James Bartley
- Nancy Birge
- Alice J. Bradeen
- Brattleboro Subaru
- Bill Brown
- Susan Buhlmann
- John Carter, Jr.
- John Case

John & Laurie Chester, Jr.
Keith Clark
Joseph & Hilda Conn, in honor of Ginny Jenks
Eric Dickson
Kathy Duhamel
Edward Esmond & Susan Chiefsky
Sherry Goings
Lisbeth & Lyle Hall
The Hotel Pharmacy, Inc.
Mr. & Mrs. Airell B. Jenks
Robert Kingman
Sean Kuit
David Landry
Geri Marasa
Emily Mastaler
John S. Moore
MVP Health Care
Jerry Oppenheimer
Don Pasini
PC Connection
Sigourney Romaine, Jr., in memory of Clevie White
Matthew Russell
June Sandleman
Carolyn Scott
Dan Sherburne
SallyAnn Silfies
Springfield Democratic Town Committee
Philip & Marcia Steckler
UNUM Group
Rick & Connie Van Arnam
Weeks & Gowen Physical Therapy
WW Building Supply & Home Center
Peter Yanofsky
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9th Annual Golf Tournament Fundraiser for Children’s Services

On Friday, June 19, 60 golfers enjoyed a beautiful day on the greens at Woodstock Country Club in support of our Children, Youth, & Families Program. Over $17,000 was raised, 100% of which will go to support services for children and youth in Windsor and Windham counties. Thank you to everyone who participated in this great event.
Other HCRS Offices

Brattleboro DS office
29 Elm Street
Brattleboro, VT 05301
(802) 257-5537

Bellows Falls Outpatient and DS Office
One Hospital Court, Suite 2
Bellows Falls, VT 05101
(802) 463-3947

Windsor DS Office
14 River Street, P.O. Box 45
Windsor, VT 05089
(802) 674-2539

HCRS Group Homes

Alternatives
10 Lincoln Street
Springfield, VT 05156
(802) 885-7280

Beekman House
P.O. Box 106
Proctorsville, VT 05153
(802) 228-5434

Woodstock Care Home
476 Woodstock Road
Woodstock, VT 05091
(802) 457-1845

HCRS Headquarters
390 River Street
Springfield, VT 05156
(802) 886-4500

Hartford Regional Office
49 School Street
Hartford, VT 05047
(802) 295-3031

Brattleboro Regional Office
51 Fairview Street
Brattleboro, VT 05301
(802) 254-6028

Crisis Care Center

386 River Street
Springfield, VT 05156
(800) 622-4235

Alternative School

Kindle Farm School
P.O. Box 393
Newfane, VT 05345
(802) 365-7909

Affiliated Programs

Hilltop Recovery Residence
94 Westminster Terrace
Westminster, VT 05101
(802) 732-8343

Meadowview Recovery Residence
330 Linden Street
Brattleboro, VT 05301
(802) 275-4971

Health Care and Rehabilitation Services of Southeastern Vermont
390 River Street • Springfield, VT 05156
(802) 886-4500 • www.hcrs.org