

# Bridge Care

Case Management • for Youth

# Coordination

This packet will provide you with the following information:

- **WHO** is eligible for Bridge Case Management services?
- **HOW** does this service work?
- **WHAT** is required of participants?
- **WHAT** should I expect to receive?
- **WHO** do I contact for more info?



## What is Bridge Care Coordination?

Bridge is Developmental Services' case management service.

## Who is eligible for Bridge Care Coordination?

Bridge case management is available to:

- DS-eligible children,
- Up to age 22,
- Who do not have a Medicaid Waiver, **and**
- Who are not receiving case management services through any other Agency of Human Services-funded source

## What supports and services are available, and how can it benefit children and families?

- Bridge Care Coordinators support individuals and families with accessing support to address unmet medical, educational, therapeutic, and social needs. Benefits to receiving Bridge services include:
  - Case management tailored to meet family and individual needs
  - Treatment planning that is solution-focused, person-centered, and goal-driven
  - Support with determining which supports and services are needed and facilitation with accessing those supports
  - Advocacy for educational, medical, and enrichment needs
  - Helping families learn to be their child's best advocate as they navigate unique systems and situations
  - Transition-related support for individuals graduating high school ("June Grads"), including helping facilitate the Eligibility Evaluation process
  - Support with accessing adult Developmental Services, including supporting individuals through the Medicaid Waiver process
  - Monthly check-ins with families and individuals to assess need (monthly is the minimum, many families receive far more than that)
  - Evaluation and re-evaluation for Children's Personal Care Services (three trained DS Assessors)
  - Access to funding intended to address unmet needs through:
    - Family-managed respite annual funding up to \$6,000, based on acuity, for respite needs



- Flexible Family Funding Annual funding up to \$1,000 on a sliding scale
- One-time Funds (when need indicates and other funding resources have been explored or exhausted)

## **What is required of participants in the Bridge Program?**

- Individual being served has active Vermont Medicaid.
- Developmental Services eligibility evaluation.
- Monthly check-ins, at a minimum, via phone or Zoom.
- Annual updating of treatment plan and needs assessment.
- Twice-yearly Family Managed Respite assessment (once in June and once in December).

## **Who is the HCRS Bridge Team?**

**BRIDGE PROGRAM  
MANAGER**

(802) 591-2090

**WINDHAM  
COUNTY  
BRIDGE CARE  
COORDINATOR**

**WINDSOR COUNTY  
BRIDGE CARE  
COORDINATOR**

